



Best Practices from 2018 Audit Season

- Weather Station on the Canyon floor at Ramada. Provides real time weather data on the Canyon floor.
- New emergency response kits placed at riverside heli-bases.
- Slack Program. Company talk around program displayed in the tower at Boulder and on selected employees cell phones. Allows many company employees to keep track of current issues at Boulder.
- AAIP for the Air Bus aircraft. Zone system that breaks 600-hour inspection into 4 zones completed at 150-hour intervals.
- Pilot Training records reviewed quarterly
- Satellite Cameras – Installation and use of satellite cameras to supplement the government weather cameras offer near complete coverage of all air tour routes. This is a moderately priced addition which greatly enhances safety.
- At the end of each flight where the aircraft is shutdown and the pilot leaves the area, a red sock with “Remove Before Flight” warning is placed on the cyclic. When a pilot approaches any IEH aircraft and observes the red sock, the pilot is reminded to check removal and security of all covers, plugs and tie-downs.
- Advanced Pre-flight program. Technicians working with pilots to increase pre-flight knowledge.
- LEAF jump Drive adapts USB to Apple Lightning Allows transfer of data to I-Pads
- Requiring verbal response during briefing of those passengers sitting next to the emergency exits in the front seats.
- Hearing protection for small children on the Ramp
- Post Inspection illustrated pilot pre-flight check sheet
- Thirty Day Pilot flight time tracking for fatigue Management
- Active Participant in FAA Voluntary SMS program
- Modified shielding between the front, center passenger seat and the throttle (AStar)